

ANGEL RAMIREZ

GRC / IT RISK ANALYST

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Professional Summary

IT Manager with 8+ years in IT support, infrastructure and security, transitioning into dedicated governance, risk and compliance (GRC) work. Conducted a company-wide NIST CSF 2.0 security assessment, established a risk register and implemented controls across identity, network security and disaster recovery. Brings hands-on control knowledge, security policy development and experience explaining technical risk to leadership.

Core Competencies

Risk and governance: NIST Cybersecurity Framework (CSF) 2.0, security assessments, gap analysis, risk registers, remediation tracking, security policies and management reporting

Security controls: Identity and access management (IAM), vulnerability management, network segmentation, endpoint security, backup and disaster recovery

Assessment training: ISO/IEC 27001, control mapping, audit evidence, internal audit methodology and third-party risk assessment

Professional Experience

IT Security & Network Consultant (Independent Contractor)

IT Harbor | Canada | Part-time contract | Aug 2025 - Present

- Deliver network and endpoint-security deployments for dental clinics, covering scoping, segmentation, validation and managed service provider (MSP) handoff.
- Produce deployment reports, network diagrams, IP inventories and validation checklists; explain security, privacy and access-control considerations to clinic owners and MSP stakeholders.

IT Manager

Verduyn Tarps Inc. | Hamilton, Ontario | Jul 2024 - Present

- Conducted a company-wide security assessment using NIST CSF 2.0, identified control gaps and implemented IAM, network security, disaster recovery and legacy infrastructure improvements across a multi-site environment.
- Established a cybersecurity risk register to document assessment findings and support risk treatment planning; maintain risk records and security policies.
- Administer Microsoft 365 and Entra ID access controls, including onboarding and offboarding, role-based access control, multifactor authentication, Conditional Access and privileged permissions.
- Coordinate recurring vulnerability assessments, prioritize remediation by technical severity and business risk, assign owners and track findings to closure.
- Strengthened recovery readiness by formalizing backup processes, documenting recovery dependencies and isolating backup and NAS storage from production infrastructure.
- Report control status, vulnerabilities, incidents and recommended improvements to leadership; coordinate remediation and incident escalation with MSPs and managed security partners.

Professional Experience (Continued)

System Administrator

Verduyn Tarps Inc. | Hamilton, Ontario | Sep 2023 - Jul 2024

- Administered Windows Server, Active Directory, Group Policy and file-share permissions, supporting user provisioning and role-based access across multiple sites.
- Maintained backups for critical servers and business data, performed restore testing and documented recovery procedures.
- Managed server and endpoint patching and security software deployment; maintained asset records, network diagrams, operating procedures and change records.

Geek Squad Agent

Geek Squad / Best Buy Canada | Hamilton, Ontario | Apr 2018 - Sep 2023

- Performed malware removal, system hardening and data recovery for residential and small-business clients; explained security risks and practical prevention measures.
- Documented service activity and repair outcomes in the ticketing system, validated repairs and trained colleagues on troubleshooting and service procedures.

Selected GRC Training Projects

GRC Mastery | Simulated assessments and course projects

ISO/IEC 27001 readiness: Developed information security management system (ISMS) scope, risk assessment and treatment documentation, a Statement of Applicability, and internal audit and management review inputs for a simulated organization.

Internal audit: Prepared an audit program and checklist; practised evidence sampling, findings classification and nonconformity reporting in a simulated ISMS audit.

Third-party risk: Developed a supplier classification approach and security questionnaire; evaluated scenario responses to produce risk-rated findings and remediation recommendations.

Certifications & Professional Development

Cyber Security Governance, Risk, and Compliance (GRC) Mastery | GRC Mastery | Sep 2026

Google Cybersecurity Professional Certificate | Google | Jun 2026

Vulnerability Management Foundations | Qualys | Jun 2026

Planned professional development: ISO/IEC 27001 Lead Auditor certification (not yet earned).

Technical Skills

Microsoft 365, Microsoft Entra ID, Active Directory, Windows Server, Group Policy, FortiGate, IPsec VPNs, Hyper-V, Synology NAS, Nessus, Qualys and SentinelOne